

2023 Academic and Staff Customer Satisfaction Survey

THINGS TO KNOW

- Use your SSO credentials to log in to customersat.ucsd.edu.
- Responses are confidential.
- Select only the departments you interacted with in the last 12 months.
- YOUR VOICE COUNTS.** The higher the response rate, the stronger the results, the better we can support change.
- THANK YOU.** Pick up a UC San Diego **crossbody tote bag, rally towel, or a mug** as a gift for completing the survey. Bring your voucher to redeem your gift at the Bookstore by December 22, 2023.
- GRAND PRIZE.** The earlier you complete the survey, the more entries you earn, increasing your chances of winning one of five **\$75 Amazon gift cards** or a pair of **Beats Solo3 Wireless Headphones!**
 - 1st week: 5 entries
 - 2nd week: 4 entries
 - 3rd week: 3 entries
 - 4th week: 2 entries

*Survey participants may only win once. Winners will be selected after the survey closes.

- CUSTOMER.** A "customer" is any stakeholder of UC San Diego's mission and success. Faculty, academic staff, administrative staff, and students are all customers of the services that are provided by campus departments.

